

Competition Rules "Sungrow Bundle Competition"

General Provisions

1. The organizer of the competition is OSW Netherlands B.V., Vossenbeemd 112A, 5705 CL, Helmond, The Netherlands, KvK: 86181149.
2. The prize is provided by OSW Netherlands B.V.
3. OSW Netherlands B.V. will cover the Dutch lottery tax for prizes subject to this tax. If this prize is subject to lottery tax, corporate income tax or personal income tax in your jurisdiction, the winner is responsible for these tax consequences.

Conditions of Participation

1. Anyone with an account on the B2B platform <https://osw.energy/nl/> and who has purchased the Sungrow package from OSW Netherlands B.V. consisting of an EV charger, battery, and hybrid inverter with a minimum power of 5 kW and has fully paid the invoice for the order may participate in the competition.
2. The competition runs from September 19, 2023, to October 15, 2023.
3. The competition winner will be notified via email on October 17, 2023.

Competition Rules

1. Participants enter the competition by creating an account on our webshop <https://osw.energy/nl/>.
2. Participation in the competition requires the purchase of a Sungrow package from OSW Netherlands B.V., which includes: Inverter with a minimum power of 5 kW: SGR-SH5.0RS-EU SGR-SH6.0RT-EU SGR-SH8.0RT-EU SGR-SH10.0RT-EU EV charger: SGR-AC011E-01-EU and an energy storage system consisting of at least one SGR-SBR-ACCS-EU and three SGR-SBR-3.2-EU components.
3. The invoice for the purchased package must be fully paid.
4. The organizer will randomly select the winner based on orders for Sungrow packages and the corresponding paid invoices.
5. The winner will be notified by email on October 17.

Prize

1. The prize in the competition is an EV charger - Sungrow - SGR-AC011E-01-EU with a net value of € 592,00.
2. The competition winner will be notified by email on October 17, 2023.
3. The competition winner confirms that they provide complete contact information necessary for prize delivery. Providing personal data necessary for prize delivery is voluntary. Failure to provide such data will be considered a refusal to receive the prize.
4. The prize cannot be exchanged for cash.
5. The prize will be sent to the address provided by the competition winner. The winner can also collect the prize in person at the organizer's place of business.
6. In case of refusal of the competition prize, the organizer reserves the right to award the prize to another competition participant.

Complaints and Violation Reports

1. Any complaints regarding the conduct of the competition should be reported to the organizer via email at office.nl@osw.energy during the competition, but no later than 6 (six) days from the date of awarding the main prize.
2. Complaints submitted after the specified deadline will not be considered.
3. Complaints sent via email should contain a precise description and justification of the complaint.
4. Complaints will be considered within 30 days of receipt, and the response will be sent via email to the complainant.

Information Obligation

1. The organizer informs that OSW Netherlands B.V. is the administrator of personal data, with its registered office in Helmond, and more information can be found at the following link: https://osw.energy/nl/private_policy?set_current_locale=en.
2. Personal data will be processed only for the period necessary to conduct the competition, including prize distribution, and will be stored only until the expiration of potential claims.
3. Personal data will be processed for the purpose and scope necessary to conduct the competition. All data has been collected exclusively through the B2B platform <https://osw.energy/nl/>.

Copyright

1. All intellectual property rights to the competition belong to the organizer. Participation in the competition does not grant participants any intellectual property rights. Any infringement of intellectual property rights in the competition is prohibited, especially: a) copying, modifying, electronically transmitting, or otherwise distributing the competition mechanism without the explicit written consent of the administrator; b) using the competition in violation of the rules or applicable laws.

Final Provisions

1. Matters not regulated by these rules are governed by the provisions of the Dutch Civil Code.
2. In case of finding actions contrary to the rules, the competition organizer reserves the right to exclude the participant who violates the participation rules.
3. The organizer declares that they are not responsible for the inability to notify the winner of the prize due to reasons on the winner's side.
4. Disputes arising from the competition will be resolved by the court having jurisdiction over the organizer's registered office.
5. The organizer reserves the right to change the competition rules, and any changes will be promptly communicated after their introduction in the regulations.

For additional information, please contact us at [+31 \(0\)852 46 57 00](tel:+3120852465700) or email: office.nl@osw.energy.